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December 15, 1999

David Waddell **Executive Secretary** Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243

Via Hand Delivery

RE: Petition for Arbitration by ITC^DeltaCom Communications, Inc. with BellSouth

Telecommunications, Inc., Pursuant to the Telecommunications Act of 1996; Docket No.

99-00430

Dear Mr. Waddell:

ITC^DeltaCom received BellSouth's letter dated December 9, 1999 relating to Issue 1(a) in the above-referenced case. My client finds the letter confusing because it contradicts my client's conversation with Mr. Alexander on December 8, 1999. During that conversation, Mr. Alexander agreed that Tier 1 was incorrectly characterized as resolved.

Tier 1 remedies relate to all of the performance standards set forth in the ITC^DeltaCom proposal. ITC^DeltaCom has not agreed to any contract language with regard to the Tier 1 remedies contained in Issue 1(a).

BellSouth's position as articulated in such letter is confusing. In particular, the last paragraph of the letter seems contradictory.

ITC^DeltaCom vigorously reiterates that petition Issue 1(a) remains open as correctly noted on the November 19, 1999 unresolved issues matrix filed with the TRA.

Sincerely.

H. LaDon Baltimore

LDB/dcg

cc: Guy Hicks, Esq. Tom Alexander